

HOPE & HELP IS REAL

No one should have to go through a crisis alone.

24 HOUR CRISIS LINE

905-951-3838

CALEDON EAST

905-951-3838 1-888-743-6496

ORANGEVILLE

519-942-1452 1-888 -743-6496

















THE RIGHT TO INFORMATION

YOU HAVE THE RIGHT TO ASK FOR:

- Information about the criminal justice system and your case
- Programs and services available to victims
- Updates on the person who harmed you and conditions on their release
- The outcome of your case, the sentence, how long it lasts and when the offender is eligible for parole

THE RIGHT TO **RESTITUTION**

YOU HAVE THE RIGHT TO:

- Ask the Court to make a **restitution order** against the offender
- Have the restitution order entered as a civil court judgement that you can then enforce against the offender

THE RIGHT TO **PARTICIPATION**

YOU HAVE THE RIGHT TO:

- Present an **Impact Statement** and have it considered by the court
- Share your views on decisions that affect your rights





THE RIGHT TO **PROTECTION**

YOU HAVE THE RIGHT TO ASK FOR:

- Criminal justice authorities to consider your **security and privacy**
- Protection from intimidation and retaliation
- A publication ban
- Special support in court (testimonial aids)

THE RIGHT TO MAKE A COMPLAINT

YOU HAVE THE RIGHT TO:

- Make a **complaint** if you feel your rights as a victim were denied or not respected by federal or provincial agencies such as the police, Crown, or victim services
- \bullet Have your complaint reviewed in a timely fashion and be notified of the results